



# JomSocial

Social Networking for Joomla!

User Guide

JomSocial 1.2.x • Updated on 25 May 2009

# CONTENTS

System Requirements//01

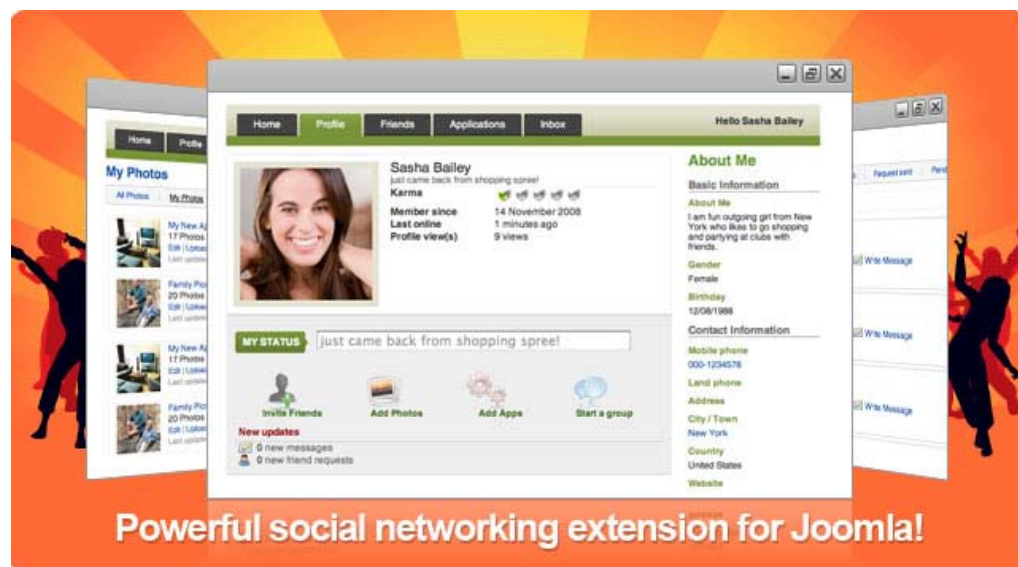
Package Contents//02

Installation Guide//03

Upgrade from JomSocial 1.1.x//04

Facebook Connect//05

Support Scope//06



Powerful social networking extension for Joomla!

Thank you for purchasing JomSocial,  
the ultimate social networking  
component for Joomla!

To get started, we will brief you on the basic requirements to get JomSocial up and running smoothly on your Joomla! powered website.

JomSocial of course, requires a running Joomla! 1.5.x and above.

## MySQL

MySQL 4.1 or above is required. JomSocial is not tested on a system with MySQL 4.0 or lower.

## PHP Version

PHP 5 is our primary development platform for JomSocial. However, we will maintain JomSocial's compatibility with PHP 4 for as long as Joomla! officially supports it. For PHP 4 users, a minimum version of 4.3 is required. (Note: We strongly recommend you to upgrade to PHP 5.)

## PHP memory requirement

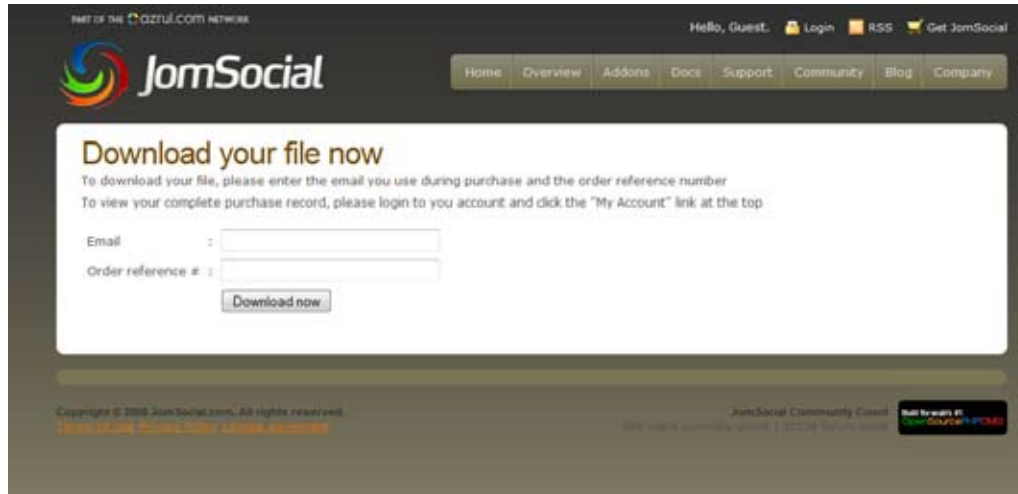
JomSocial is developed to run adequately with 16mb memory allocated to PHP. In fact, we configure our development environment to test JomSocial against this 16Mb PHP memory limit.

Having said that, any application will run well with more memory. We recommend that you allocate at least 64Mb of memory to php. The following tasks will consume a lot of memory:

- \* resizing uploaded user avatar
- \* resizing any photos uploaded by user
- \* video conversion

## Required PHP Extension




- \* GD library (at least v1.8 with libjpeg)
- \* Curl library
- \* FFMPEG (for video capability)
- \* FLVTools s (for flv video capability)



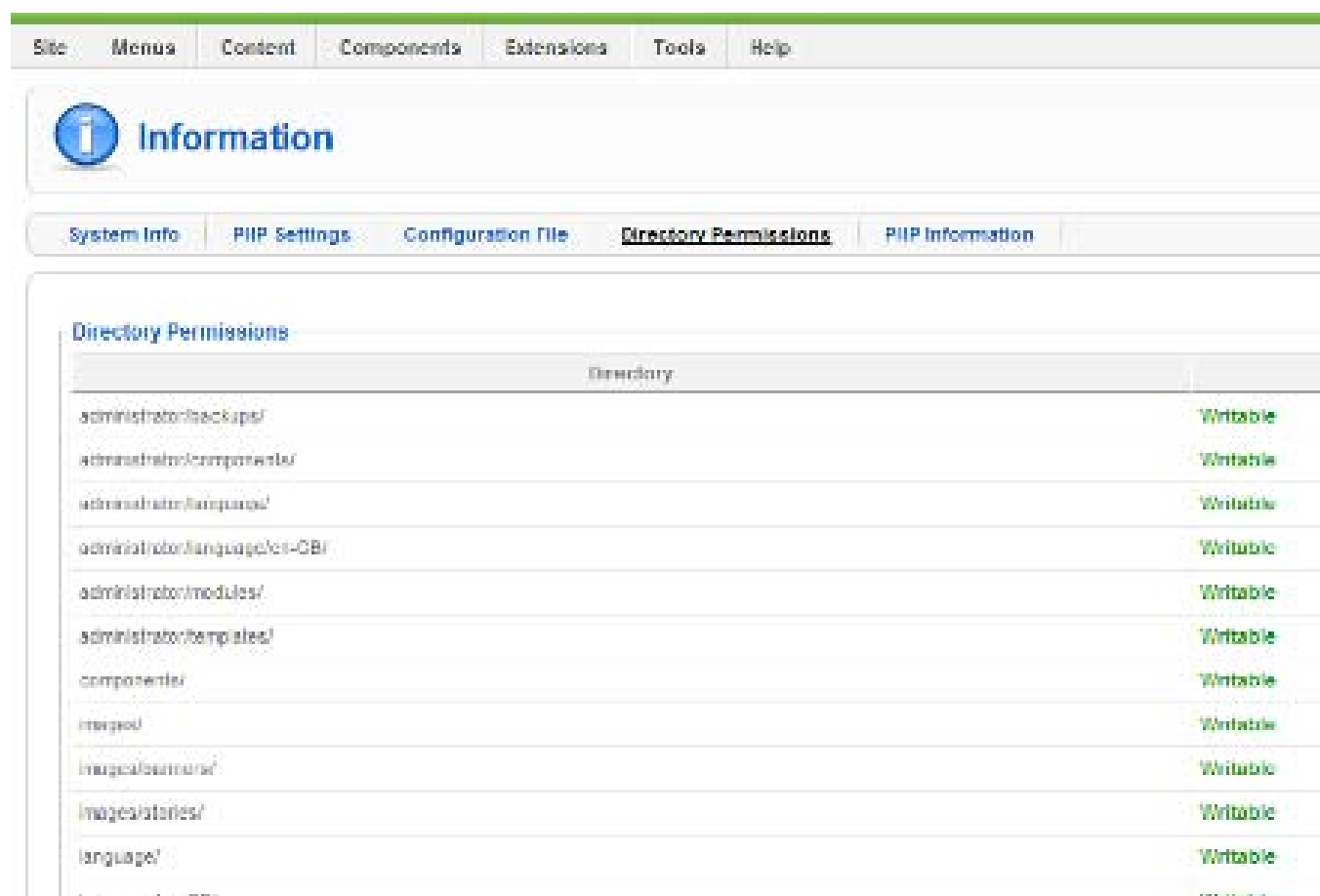
To download or re-download your licensed copy of the JomSocial package, please go to <http://www.jomsocial.com/component/purchase/getfile.html>

After you have finished downloading the package, you will get a zip file named **com\_community\_pro\_unzip\_first.zip**.

Please unzip this file using your preferred software, and you will retrieve a few files namely:

- a.  **apps\_unzip\_first\_1.2.zip**
- b.  **module\_unzip\_first\_1.2.zip**
- c.  **com\_community\_pro\_1.2.184.zip**
- d. and this User Guide.

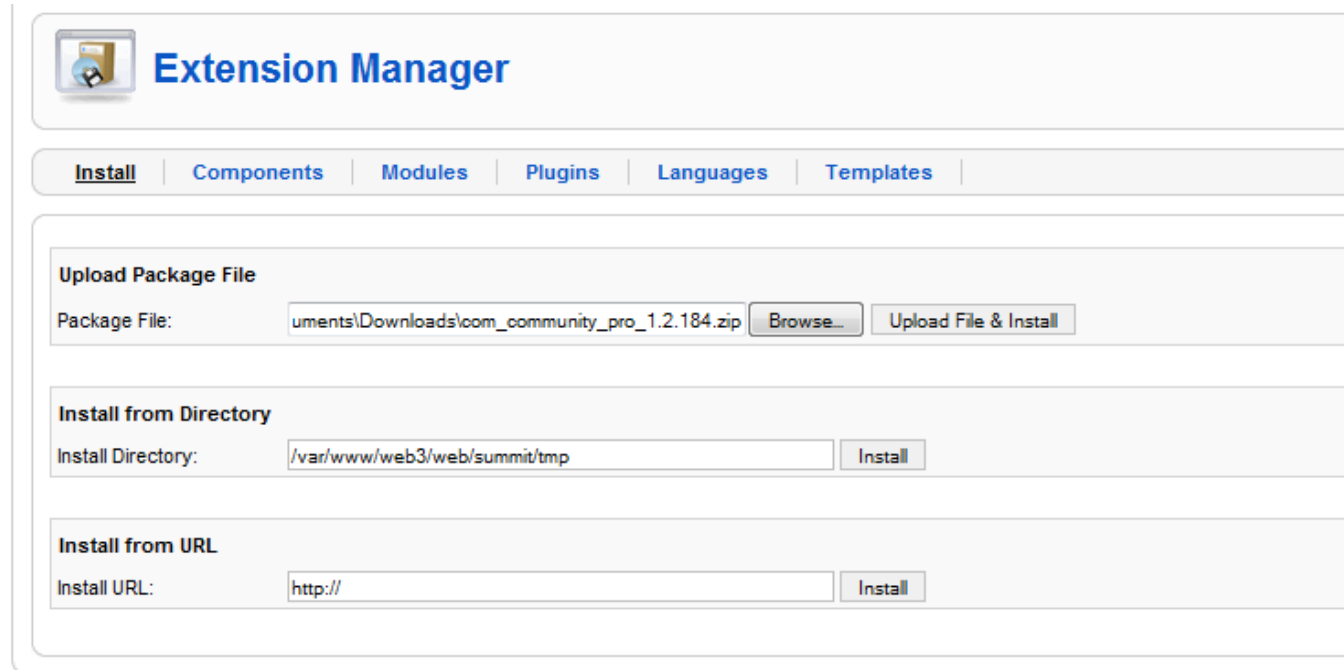
Proceed to the next page for more information on getting JomSocial installed on your Joomla! website.



The screenshot shows the Joomla! Administration interface. At the top, there is a navigation menu with tabs: Site, Menus, Content, Components, Extensions, Tools, and Help. Below this is an 'Information' section with a sub-menu containing: System Info, PHP Settings, Configuration File, **Directory Permissions** (highlighted), and PHP Information. The main content area displays a table titled 'Directory Permissions' with two columns: 'Directory' and 'Writable'. The table lists various directories and their permissions.

Directory	Writable
administrator/backups/	Writable
administrator/components/	Writable
administrator/language/	Writable
administrator/language/cs-CB/	Writable
administrator/modules/	Writable
administrator/templates/	Writable
components/	Writable
images/	Writable
images/banners/	Writable
images/stories/	Writable
language/	Writable
language/cs-CB/	Writable

1. Please login to your Joomla! Administration area.
2. Go to Help > System Info > Directory Permission and ensure that all directories are writable by Joomla.




The screenshot shows the Joomla! Extension Manager interface. At the top, there is a navigation bar with tabs for **Install**, Components, Modules, Plugins, Languages, and Templates. Below this, there are three main sections for installation:

- Upload Package File:** A text input field contains the file path `uments\Downloads\com_community_pro_1.2.184.zip`. To its right are two buttons: **Browse...** and **Upload File & Install**.
- Install from Directory:** A text input field contains the directory path `/var/www/web3/web/summit/tmp`. To its right is an **Install** button.
- Install from URL:** A text input field contains the URL `http://`. To its right is an **Install** button.

Joomla! is Free Software released under the [GNU/GPL License](#).

3. Proceed to Extensions > Install / Uninstall.

4. At Upload Package File, browse and install :

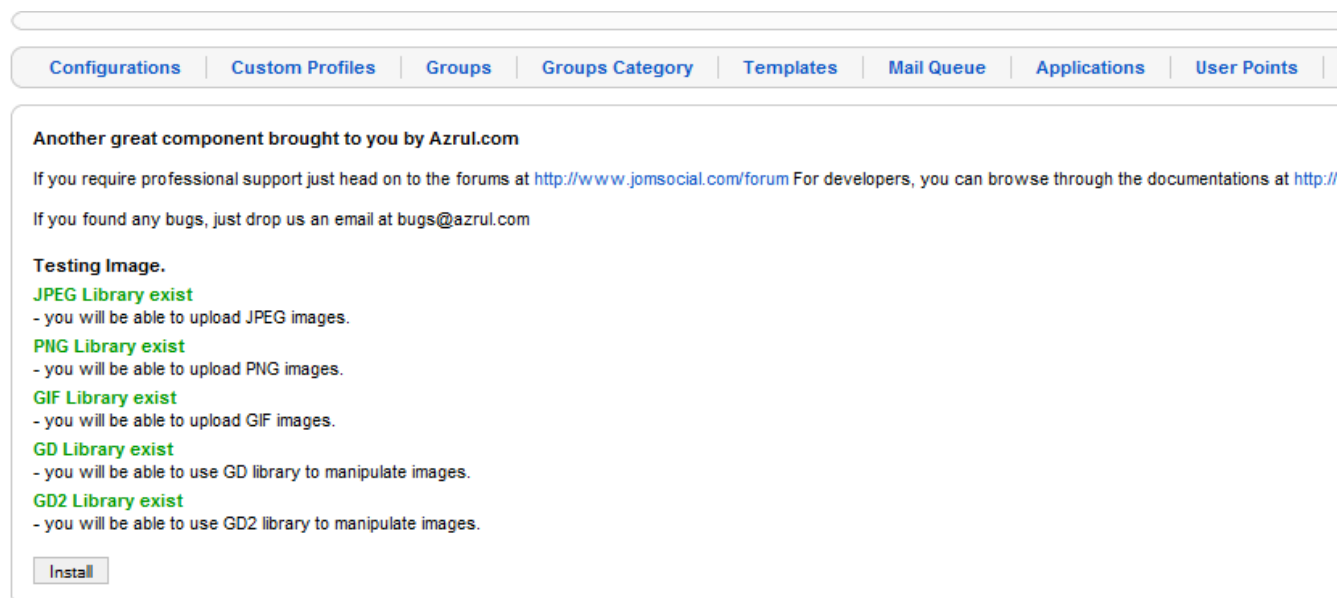
 `com_community_pro_1.2.184.zip`

5. You will be greeted with:

JomSocial is an social networking component for Joomla!

Thank you for choosing JomSocial, please click on the following button to complete your installation.

6. Press 'Complete Your Installation'



The screenshot shows a navigation menu with the following items: Configurations, Custom Profiles, Groups, Groups Category, Templates, Mail Queue, Applications, and User Points. Below the menu, the text reads: "Another great component brought to you by Azrul.com". It provides support links: "If you require professional support just head on to the forums at <http://www.jomsocial.com/forum> For developers, you can browse through the documentations at <http://w>". It also includes an email contact: "If you found any bugs, just drop us an email at [bugs@azrul.com](mailto:bugs@azrul.com)".

**Testing Image.**

- JPEG Library exist**  
- you will be able to upload JPEG images.
- PNG Library exist**  
- you will be able to upload PNG images.
- GIF Library exist**  
- you will be able to upload GIF images.
- GD Library exist**  
- you will be able to use GD library to manipulate images.
- GD2 Library exist**  
- you will be able to use GD2 library to manipulate images.

At the bottom of the requirements section, there is an "Install" button.

7. JomSocial will do a system checkup to see whether your PHP & server configurations are compatible with JomSocial.

8. Press Install.

9. JomSocial will then use an advanced installation procedure to avoid any server-side php maximum execution time errors. Once the progress bar reaches 100%, you will be greeted with:



10. Press next, and you are done! Congratulations!

11. JomSocial menu item will be automatically created at your Joomla! Main Menu.

**Please note: If you are upgrading from JomSocial 1.1x to JomSocial 1.2x, JomSocial 1.2x will not recognize any old template customizations and core hacks that were previously done by the user.**

This is due to JomSocial 1.2's new template structure--which has been re-designed around our new Video features, Commenting & Wall upgrades.

However rest assured that these informations will not be deleted after any JomSocial un-installation.

- a. JomSocial Users and user data
- b. Photos
- c. Groups, and discussions
- d. Activity stream

In short, any information that is retrieved from database will not be deleted. :)

However as a precaution, always do a backup prior to Uninstalling JomSocial.

After uninstalling JomSocial (and its old plugins), ensure that these directories are completely deleted.

```
/administrator/components/com_jomsocial  
/components/com_jomsocial  
/plugins/community  
/plugins/system/pc_include
```

Then proceed to Installing JomSocial 1.2.x.





[+ Set Up New Application](#)

5 discussion topics [See All](#)


**lib in particular**  
minutes ago

**nnecting**  
ut an hour ago

**lonetization in Europe**  
it an hour ago

**ift Creator like app?**  
ut an hour ago

**ion options**  
ours ago

[ories](#) [See All](#) | [Subscribe](#) 

### My Applications

[See My Applications](#)

<input type="checkbox"/>	test	<a href="#">more</a> ▾
	Monthly Active Users	0
	About Page Fans	0

### Status

[Subscribe](#) | [See All](#)

#### Comments API Now Available

May 21, 2009 4:35pm

We have added the `comments.add` and `comments.remove` APIs to allow applications to manage comments as well as add or remove... [Read more...](#)

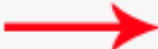
#### Proxied email errors

Facebook Connect is a new feature that allows your users to login via facebook, thus bypassing the regular JomSocial registration form/interface. This makes it quick & easy for your new community members to register & sign-in to your JomSocial-powered community.

1. Browse and Login to Facebook Developer area, <http://www.facebook.com/developers/>. You are required to have a Facebook account.

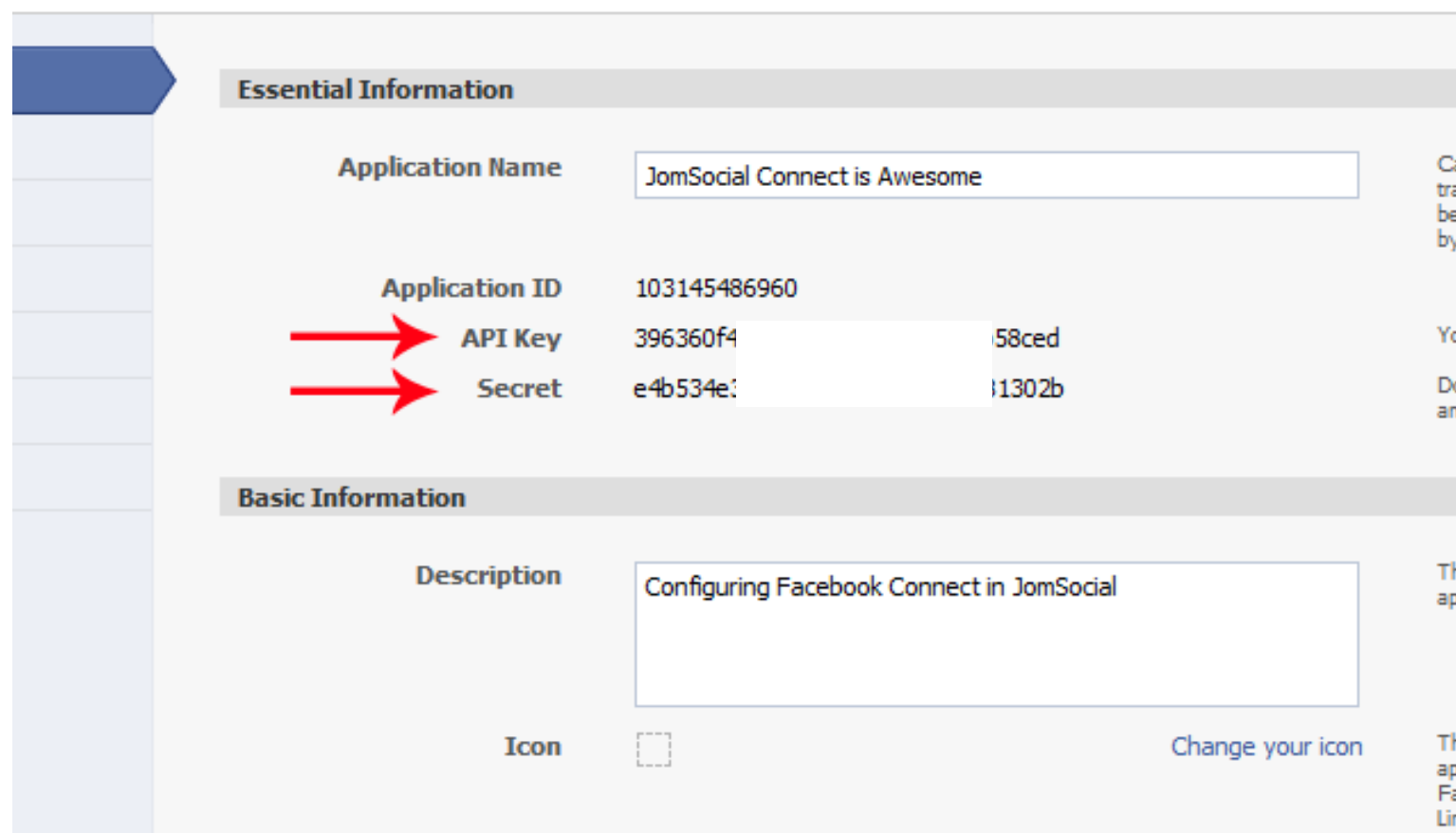
 **Create Application** [Back to My Applications](#)

### Essential Information

	<b>Application Name</b>	<input type="text" value="JomSocial Connect is Awesome"/>	Cannot contain trademarks or can be confuse built by Faceb
	<b>Terms of Service</b>	Do you agree to the Facebook Platform <a href="#">Terms of Service?</a> <input checked="" type="radio"/> Agree <input type="radio"/> Disagree	Please note ou are being upda in the next few check back to c

## 2. We then create a Facebook Application.

Give your application a name, and select Agree to the Facebook Platform Terms of Service.



The screenshot shows the Facebook Developer console configuration page for an application. It is divided into two main sections: 'Essential Information' and 'Basic Information'. In the 'Essential Information' section, the 'Application Name' is 'JomSocial Connect is Awesome'. The 'Application ID' is '103145486960'. The 'API Key' is '396360f4...58ced' and the 'Secret' is 'e4b534e3...1302b'. Red arrows point to the API Key and Secret fields. In the 'Basic Information' section, the 'Description' is 'Configuring Facebook Connect in JomSocial'. There is an 'Icon' field with a placeholder box and a 'Change your icon' link.

Essential Information	
Application Name	JomSocial Connect is Awesome
Application ID	103145486960
API Key	396360f4...58ced
Secret	e4b534e3...1302b

Basic Information	
Description	Configuring Facebook Connect in JomSocial
Icon	<input type="text"/> <a href="#">Change your icon</a>

**3. Copy your API Key and Secret. You will need to submit this information inside JomSocial Configuration.**

Describe your application, change your icon and logo if you already have them. Remember, your API Key and Secret should not be given to anyone else.

Start typing a friend's name

**Contact Information**

Developer Contact Email  The con

User Support Email  The you

**User-Facing URLs**

Help URL  The app

Privacy URL  The app

Terms of Service URL  The app

[Save Changes](#)

#### 4. Submit your Contact details.

Help, Privacy & Term of Service are optional.

← [Edit JomSocial Connect & Settings](#) [Back to My Applications](#)

Basic	
<b>Authentication</b>	<b>Authentication Settings</b>
Profiles	Installable to? <input checked="" type="checkbox"/> Users <input checked="" type="checkbox"/> Facebook Pages
Canvas	<b>Authentication Callback URLs</b>
Connect	Post-Authorize Callback URL <input type="text" value="http://www.jomsocial.com"/>
Widgets	Post-Remove Callback URL <input type="text" value="http://www.jomsocial.com"/>
Advanced	

[Save Changes](#)

## 5. Then browse to the Authentication Tab.

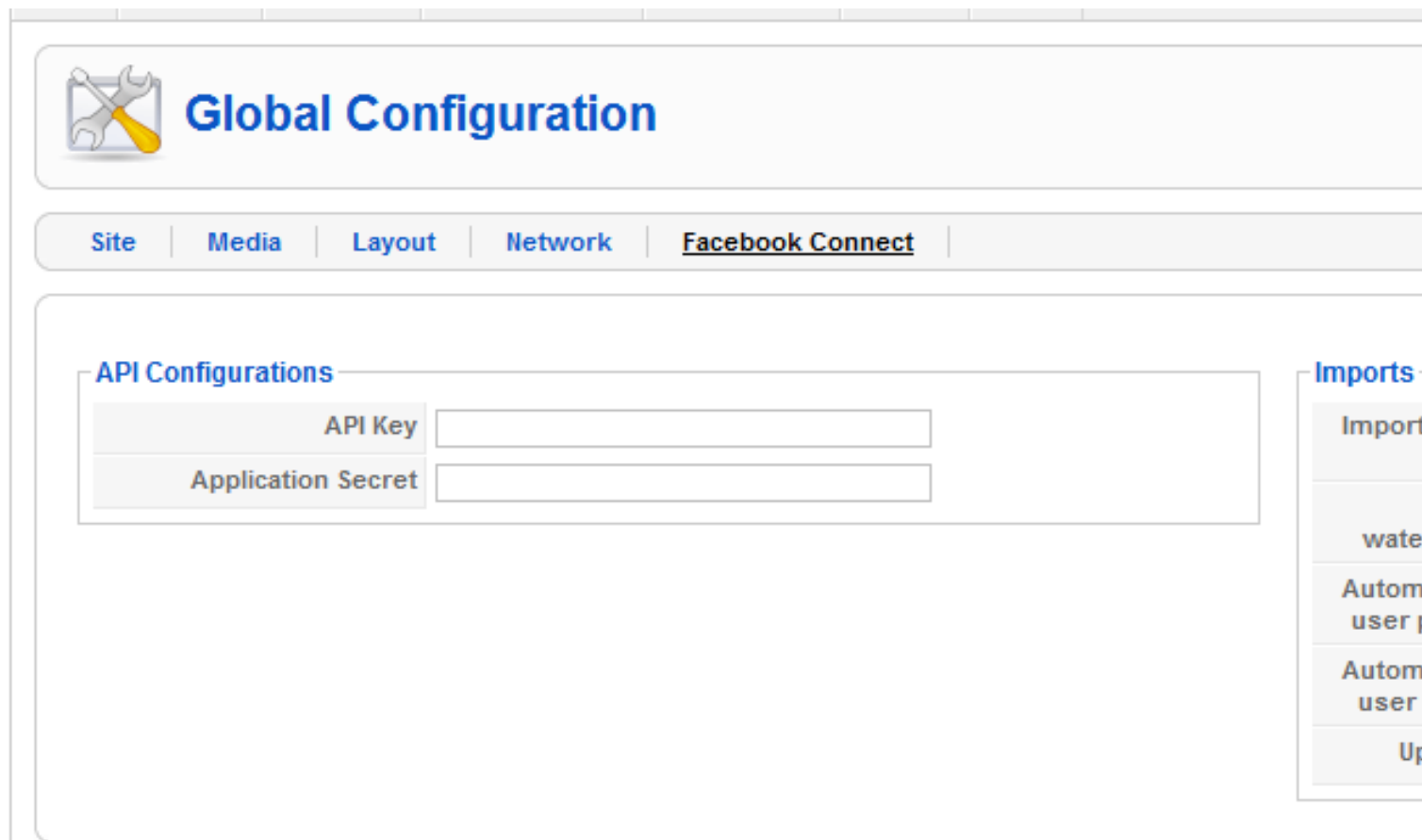
At Authentication Settings, select both Users and Facebook Pages. Submit your URL at the Authentication Callback URLs.

← [Facebook Connect Settings](#) [Back to My Applications](#)

Basic	<b>Facebook Connect Settings</b>	
Authentication	→ Connect URL	<input type="text" value="http://www.jomsocial.com"/>
Profiles	Facebook Connect Logo	<input type="text" value=""/>
Canvas	Account Preview URL	<input type="text" value="http://www.jomsocial.com"/>
<b>Connect</b>	→ Base Domain	<input type="text" value="jomsocial.com"/>
Widgets	Account Reclamation URL	<input type="text" value="http://www.jomsocial.com"/>
Advanced	<b>Friend Linking</b>	

**6. All fields under Facebook Connect Settings must use an absolute URL EXCEPT Base Domain.**

For Base Domain, just submit your domain (without http://www).  
Now you are done. Save all your changes.



The screenshot shows the 'Global Configuration' interface. At the top, there is a navigation bar with tabs for 'Site', 'Media', 'Layout', 'Network', and 'Facebook Connect'. The 'Facebook Connect' tab is selected. Below the navigation bar, there is a section titled 'API Configurations' with two input fields: 'API Key' and 'Application Secret'. To the right of this section, there is a sidebar titled 'Imports' with several options, including 'Import t', 'water', 'Automa user pi', 'Automa user a', and 'Upo'.

**7. Now, go to your JomSocial Configuration, and then Facebook Connect settings.**

Submit your API Key and Application Secret. You are done!

## ADDITIONAL INFO

### **1. Not getting correct user emails from Facebook (generate random emails)**

This is caused by a restriction inside the Facebook API. Facebook, for security and privacy reasons, will not allow third-party application developers from fetching user email addresses from its database. Thus, JomSocial (and all other facebook-connect components, for that matter) will generate a random email for that user. There is no way for us to know user email addresses (even the one that they submitted via the facebook connect authentication popup), because it is locked & secured.

### **2. Logging-In via Facebook connect shows user's full name.**

This is also a restriction by Facebook. Facebook, as you may know, has no "usernames." Thus, anyone that logged in through Facebook will have to readily accept that his/her username is his FULL NAME, and vice versa.

### **3. Some user information is not properly retrieved from Facebook.**

Depending on each user's Privacy Settings in Facebook, some of his information might not be properly imported into JomSocial because it has been restricted.



## We support

- Installation issues
- Basic configuration
- How-to usage questions

## We do not support

- Template design and customization
- Anything that require modification to the core code, such as adding new customized feature.
- modified JomSocial code
- server migration
- 3rd party integration
- any beta or trial release
- installation on localhost
- Non JomSocial-related issues

Assistance for the items above is available through our Professional Services or a Consulting engagement.



For all valid license holders, we provide web-based support for 12-months from the date of purchase. You will also be entitled to 12-month free update. Should you require phone or priority support (for guaranteed 12-24 hours response time), please contact us with your requirements.

### 1. Product documentation wiki & FAQ

This documentation will be updated frequently and will contain all the latest and most common support issues. 90% of the time, you should be able to resolve any issue through our wiki. You can visit the [wiki here](#).

### 2. Support forum

If you have a more specific questions, you can post them in our support forum. Your questions might have been asked before, so, please do a quick search before you post any new topic.

Our support team will try to attend support queries within 48 hours, within normal working hours. Please observe that we are at GMT+8. You can access the [forum here](#).

This forum uses the same credentials as JomSocial.com main site. If you have an account with JomSocial.com please use the same username and password to access this forum. It helps us identify between paid and unpaid user and help us prioritize your queries.

### 3. Email

Email is used primarily for exchanging confidential information. Email support will only be entertained after you have posted your queries in our forum and that we requested your confidential site details to be passed to us. Should you require phone or priority support (for guaranteed 12-24 hours response time), it is available through our Professional Services or a Consulting engagement. Please contact us with your requirements.